Product Name: Retail Statistics

Product ID: msa_rm01rs

Version Number: 1

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Product Category: Retail Data

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Time Series Status[1]**:** Active

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Data Dictionary Last Updated: October 5, 2026

DATA DESCRIPTION

The Retail Statistics includes consumption and site count data for retail electricity and natural gas customers, retailer market share data, and churn rate data. Retailers are named in the data if they exceed applicable market-share thresholds established by the MSA.

The Retail Statistics includes the following datasets as separate tabs:

1. the Consumption & Site Count dataset;
2. the Churn Rate dataset;
3. the Market Share datasets; and,
4. the Summary Snapshot datasets.

The Summary Snapshot datasets and the Market Share datasets are each derived from the Consumption & Site Count dataset.

[1] Active time series indicates that the data continues to be calculated using the current methodology and is regularly updated. Inactive means the calculation methodology has changed, and the product ID is no longer subject to ongoing updates.

Fields included in the Consumption & Site Count dataset and the Churn Rate dataset are described below.

Consumption & Site Count dataset description

Field Name	Description	Format/Unit
Date	The year-month associated with the Retail Statistics data.	YYYY-MM
Commodity	A categorical value indicating the type of energy services provided to customers. Possible values include “Electricity” or “Natural Gas”.	Nominal Text
Customer Type	A categorical value indicating the type of customer. Possible values include:[2] 1. “Commercial”[3] 2. “Farm”[4] 3. “Industrial” 4. “Residential” Customer types may also be aggregated into a single “All” value.	Nominal Text

[2] “Lighting” electricity sites are not included in the Consumption & Site Count dataset.

[3] “Unmetered” sites are categorized as “Commercial”. The annual consumption thresholds used to distinguish “Commercial” natural gas sites from “Industrial” natural gas sites is 8,000 GJ/year in the ATCO Gas North and ATCO Gas South zones, and 6,250 GJ/year in the Apex zone.

[4] “Farm” natural gas sites only include irrigation sites. Other farm natural gas sites are categorized as “Residential”.

Zone	A categorical value indicating the electricity or natural gas system settlement zone. Electricity zones include: 1. "ATCO" 2. "ENMAX" 3. "EPCOR" 4. "FortisAlberta"[5] 5. "Other"[6] Natural gas zones include: 1. "Apex"[7] 2. "ATCO Gas North" 3. "ATCO Gas South" Zones may also be aggregated into a single "All" value.	Nominal Text
Provider	Categorical value indicating the default provider or competitive retailer. Default providers can include Rate of Last Resort (RoLR) providers, default suppliers, and default supply providers. Default providers are not named and are instead labelled as "Default". Competitive retailers include electricity retailers and natural gas retailers. Competitive retailers may be named or are otherwise labelled as "Other". Conditions that must be met for a competitive retailer to be named in an entry are described in the Methodology section.[8] Providers may also be aggregated into a single "All" value.	Nominal Text
Consumption	The amount of electricity or natural gas consumed during the month by the provider's sites.	Integer (kWh or GJ)
Unit	Specifies the unit of measurement for the Consumption value: 1. "GJ" (gigajoules) for natural gas 2. "kWh" (kilowatt-hours) for electricity	Nominal Text
Consumption Share	The provider's proportion of the total consumption of all providers that provided energy services to the sites specified by the values in the "Commodity", "Customer Type", and "Zone" fields in the month.	Decimal Proportion (0 to 1)

[5] The Crowsnest Pass and Fort Macleod zones were incorporated into the FortisAlberta zone in November 2016 and October 2018, respectively. Crowsnest Pass and Fort Macleod data are included in the "FortisAlberta" zone category backdated to 2012 for consistency.

[6] The "Other" zone category includes the Cardston, Lethbridge, Ponoka, and Red Deer electricity settlement zones.

[7] AltaGas completed a corporate name change to Apex in November 2020. This new zone name has been backdated to 2012 for consistency.

[8] On April 9, 2026, certain "Provider" names in certain entries for months between June 2022 and September 2025 were updated to reflect new information available to the MSA.

Site Count	The number of active sites reported for the provider at the end of the month. Each site corresponds to a meter. Sites with no consumption are not included.	Integer
Site Share	The provider’s proportion of the total sites of all providers that provided energy services to the sites specified by the values in the “Commodity”, “Customer Type”, and “Zone” fields at the end of the month.	Decimal Proportion (0 to 1)

Churn Rate dataset description

Field Name	Description	Format/Unit
Date	The year-month associated with the Retail Statistics data.	YYYY-MM
Commodity	A categorical value indicating the type of energy services provided to customers. Possible values include “Electricity” or “Natural Gas”.	Nominal Text
Customer Type	A categorical value indicating the type of customer. Possible values include:[9] 1. “Commercial”[10] 2. “Farm”[11] 3. “Industrial” 4. “Residential”	Nominal Text
Provider Type	A categorical value indicating the type of providers. Possible values include: 1. “All” 2. “Default” (default providers) 3. “Competitive” (competitive retailers) The “All” value aggregates all default providers and competitive retailers.	Nominal Text
Churn Rate (%)	The loss of sites over the month, expressed as a percentage of the providers’ site count at the end of the month.	%

DATA SOURCE

The Consumption & Site Count dataset and the Churn Rate dataset are calculated using data received from electricity and natural gas load settlement agents (LSAs) on a monthly or quarterly frequency (LSA datasets).[12]

Each LSA dataset contains the total end-of-month site count, total monthly consumption, the number of Notify Old Retailer (SRO) transactions,[13] and the number of each type of De-Select

[9] “Lighting” electricity sites are not included in the Consumption & Site Count dataset.

[10] “Unmetered” sites are categorized as “Commercial”. The annual consumption thresholds used to distinguish “Commercial” natural gas sites from “Industrial” natural gas sites is 8,000 GJ/year in the ATCO Gas North and ATCO Gas South zones, and 6,250 GJ/year in the Apex zone.

[11] “Farm” natural gas sites only include irrigation sites. Other farm natural gas sites are categorized as “Residential”.

[12] A list of electricity and natural gas load settlement agents can be found in Table A-4 of the AUC Settlement System Code Rules (AUC Rule 021) and Table A-3 of the AUC Natural Gas Settlement System Code Rules (AUC Rule 028), respectively.

[13] An SRO is sent from the LSA to the old retailer to notify them of the loss of a site. See AUC Rule 021, Table 19. Notify old retailer transaction (SRO), p. 78, and AUC Rule 028, Table 10. Notify old retailer transaction (SRO), p. 30.

Request or De-Select Retailer (collectively, DSR) transactions[14] summed across each combination of month, commodity, business function ID, customer type, zone, retailer ID, and retailer name.

METHODOLOGY

The Retail Statistics datasets are updated at the beginning of each quarter, incorporating a full one-quarter reporting lag.[15]

The Retail Statistics datasets are derived from the Consumption & Site Count dataset and the Churn Rate dataset produced by the MSA. The MSA produces these two datasets using the LSA datasets. The MSA accounts for retailer naming and customer privacy considerations when producing the Consumption & Site Count dataset, as detailed below.

The Summary Snapshot datasets and the Market Share datasets are both produced using the Consumption & Site Count dataset.[16]

The methodologies and considerations used to produce each dataset and relevant interpretations are detailed in the subsections below.

Consumption & Site Count dataset

The Consumption & Site Count dataset contains the monthly consumption, end-of-month site count, monthly consumption share, and end-of-month site share for all active sites receiving electricity or gas services from each "Provider", for all combinations of "Date", "Commodity", "Customer Type", and "Zone", subject to retailer naming and privacy considerations.

Each entry in the dataset contains, for a month specified by the value in the "Date" field (month), the total consumption in that month ("Consumption") and the total site count at the end of that month ("Site Count") for all sites that:

1. received the type of energy services specified by the value in the "Commodity" field;
2. were the type of customer specified by the value in the "Customer Type" field;
3. were located in the system settlement zone specified by the value in the "Zone" field; and,

[14] A DSR enables a provider to notify a wire services provider or a gas distributor that it will no longer provide electricity or gas services for a site. See AUC Rule 021, Section 9.6.8.1 and Table 35. De-select request transaction (DSR), pp. 94-95, and AUC Rule 028, Section 8.6.7.1 and Table 23. De-select retailer transaction (DSR), pp. 42-43.

[15] For example, when updated at the beginning of Q1 2027, each dataset included in the Retail Statistics will contain data for months up to the end of Q3 2026 (September 2026).

[16] Retailer naming and customer privacy considerations accounted for in the Consumption & Site Count dataset are also accounted for in the Summary Snapshot datasets and the Market Share datasets for this reason.

4. received energy services from the provider specified by the value in the “Provider” field (provider).

Each entry in the dataset also includes the “Consumption Share” and the “Site Share”. A value in the “Consumption Share” field indicates the provider’s proportion of the total consumption of all providers that provided energy services specified by the values in the “Commodity” field to the sites specified by the values in the “Customer Type” and “Zone” fields in the month. A value in the “Site Share” field indicates the provider’s proportion of the total site count of all providers that provided energy services specified by the values in the “Commodity” field to the sites specified by the values in the “Customer Type” and “Zone” fields in the month.

Data generation process

The MSA generates the Consumption & Site Count dataset using the following simplified steps:

1. The LSA datasets are appended to form a single dataset.

2. The “Provider” name associated with each retailer ID (or multiple retailer IDs) is generated based on the retailer name and business function ID. A provider is assigned a “Default” value in the “Provider” field if the value of the business function ID is neither “RE” (competitive retailer) nor “SR” (self-retailer).[17]

3. Certain “Customer Type”, “Zone”, and “Provider” values are re-categorized.[18]

4. The end-of-month site count (“Site Count”), total monthly consumption (“Consumption”), number of SRO transactions (“SRO Count”), and the number of DSR 0001 transactions (“DSR 0001 Count”) values are summed for each combination of “Date”, “Commodity”, “Customer Type”, “Zone”, and “Provider” values (granular dataset).

5. Seven aggregated datasets are produced by summing the “Site Count”, “Consumption”, “SRO Count”, and “DSR 0001 Count” values in the granular dataset for each combination of the following values:

    a. “Date”, “Commodity”, “Customer Type”, and “Zone”, setting the “Provider” values to “All” (provider-totals subset)

    b. “Date”, “Commodity”, “Customer Type”, and “Provider”, setting the “Zone” values to “All”

    c. “Date”, “Commodity”, “Zone”, and “Provider”, setting the “Customer Type” values to “All”

[17] The interpretation of “Default” providers is described in a subsection below.

[18] As described in footnotes 2 to 8 above. These re-categorizations are distinct from the application of the retailer naming and customer privacy considerations described in the subsection below.

d. “Date”, “Commodity”, and “Customer Type”, setting the “Provider” and “Zone” values to “All”

e. “Date”, “Commodity”, and “Provider”, setting the “Customer Type” and “Zone” values to “All”

f. “Date”, “Commodity”, and “Zone”, setting the “Customer Type” and “Provider” values to “All”

g. “Date” and “Commodity”, setting the “Customer Type”, “Zone”, and “Provider” values to “All” (total monthly aggregated subset)

6. The seven aggregate datasets are appended to the granular dataset to form a combined dataset.[19]

7. The “Consumption Share” is calculated for each entry in the combined dataset by dividing the “Consumption” value by the associated “Consumption” value in the provider-totals subset with identical “Date”, “Commodity”, “Customer Type”, and “Zone” values.

8. The “Site Share” is calculated for each entry in the combined dataset by dividing the “Site Count” value by the associated “Site Count” value in the provider-totals subset with identical “Date”, “Commodity”, “Customer Type”, and “Zone” values.

9. “Provider” values in certain entries are labelled as “Other” and “Consumption” values in certain entries are removed, subject to the retailer naming and customer privacy considerations described in the subsection below.

10. The “Site Count”, “Consumption”, “Consumption Share”, and “Site Share” values are summed for each combination of “Date”, “Commodity”, “Customer Type”, “Zone”, and “Provider” values. To complete the Consumption & Site Count dataset, the “Unit” field is added and populated with values determined based on the values in the “Commodity” field.

User features

Monthly consumption and site count data for sites that received a specific commodity, that were of a specific customer type, that were located in a specific zone, or that were served by a specific provider can be selected using the filters included within the Consumption & Site Count tab.

The total monthly aggregated subset of the dataset is shown in the Consumption & Site Count tab by default. The Consumption & Site Count tab can display any of the other six aggregated

[19] The combined dataset is used to generate the Churn Rate dataset.

datasets, the granular dataset, or a subset of the granular dataset using the Customer Type, Zone, and Provider checkboxes and filters.[20]

The entire Consumption & Site Count dataset (inclusive of the granular dataset and all seven aggregated datasets) can be downloaded as a CSV file using the "Download 'All Data'" button.[21]

Retailer naming and customer privacy considerations

Redactions

To protect customer privacy, no consumption value is reported for any entries where less than five sites received electricity services.

Retailer naming

The "Provider" field includes default providers and competitive retailers.

Default providers can include Rate of Last Resort (RoLR) providers, default suppliers, and default supply providers. Default providers are not named and are instead labelled as "Default" in the "Provider" field.

Competitive retailers include electricity retailers and natural gas retailers. Competitive retailers may be named or are otherwise labelled as "Other" in the "Provider" field.

A competitive retailer is only named in the "Provider" field if certain conditions are met. To be named in an entry, a competitive retailer must:

1. not be a self-retailer;
2. have at least five sites in the entry;[22]
3. have at least a 1% share of consumption and sites, if the entry is for residential or "All" customer types;[23] and

[20] For example, by leaving only the "All" checkbox for Customer Type selected, an entry displayed in the dataset will include the total monthly consumption, total end-of-month site count, total monthly consumption share, and total end-of-month site share for a specified provider for sites that received a specified commodity and were located in a specified zone, for sites of all customer types combined in the specified month.

[21] The 'All Data' CSV file is equivalent to the "All Data" sheet included in the Excel format of the Retail Statistics that the MSA released historically.

[22] "Site Count" > 5.

[23] "Consumption Share" ≥ 0.01 and "Site Share" ≥ 0.01 where "Customer Type" is "Residential" or "All".

4. have at least a 5% share of either consumption or sites, if the entry is for commercial, farm, or industrial customer types.[24]

If any of these conditions are not met in an entry, the competitive retailer is not named in the entry, and the competitive retailer is labelled as “Other” in the “Provider” field.

Electricity retailers named in the Retail Statistics are retailers that sell electricity services directly to customers.[25] Entities contracted by an electricity retailer to provide only certain retail electricity services on behalf of the electricity retailer are not individually named.

Natural gas retailers named in the Retail Statistics are retailers that sell gas services directly to customers.[26] Entities contracted by a natural gas retailer to provide only certain retail gas services on behalf of the natural gas retailer are not individually named.

Churn Rate dataset

The Churn Rate dataset contains the churn rate for each “Provider Type” for all combinations of “Date”, “Commodity”, and “Customer Type”.

A churn rate represents the loss of customers over a month, expressed as a percentage of a provider’s site count at the end of the month. The MSA’s churn rate calculation excludes the loss of customers because of a customer move (DSR 0001), so values in the “Churn Rate (%)” field can be interpreted as the loss of customers over a month for reasons other than a customer move, expressed as a percentage of a provider’s site count at the end of the month.

Each entry in the dataset contains, for a month specified by the value in the “Date” field (month), the churn rate (“Churn Rate (%)”) among all sites that month that:

1. received the type of energy services specified by the value in the “Commodity” field;

2. were the type of customer specified by the value in the “Customer Type” field; and,

3. received energy services from a type of provider specified by the value in the “Provider Type” field (provider).

Data generation process

The Churn Rate dataset is generated using the combined dataset produced when generating the Consumption & Site Count dataset.[27]

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[24] “Consumption Share” ≥ 0.05 or “Site Share” ≥ 0.05 where “Customer Type” is “Commercial”, “Farm”, or “Industrial”.

[25] *Electric Utilities Act* SA, 2003 Chapter E-5.1, ss. 1(1)(q), 1(1)(tt), 1(1)(uu).

[26] *Gas Utilities Act* RSA 2000 Chapter G-5, ss. 28(i), 28(j), 28(k).

[27] See Step 6. of the Consumption & Site Count dataset data generation process.

The MSA generates the Churn Rate dataset using the following steps:

1. The “Provider Type” field replaces the “Provider” field in the combined dataset, taking a value of “Competitive” for any “Provider” values with a value other than “All” or “Regulated”.

2. Entries with an “All” value in the “Customer Type” field are removed.

3. The “Site Count”, “SRO Count”, and “DSR 0001 Count” values are summed for each combination of “Date”, “Commodity”, “Customer Type”, and “Provider Type” values.

4. The “Churn Rate (%)” is calculated as the “SRO Count” value less the “DSR 0001 Count” value, expressed as a percentage of the “Site Count” value for each combination of “Date”, “Commodity”, “Customer Type”, and “Provider Type” values:

$$\text{Churn Rate (\%)} = \frac{(\text{SRO Count} - \text{DSR 0001 Count})}{\text{Site Count}} * 100$$

User features

Monthly churn rate data for sites that received a specific commodity, that were of a specific customer type, or that were served by a specific type of provider can be selected using the filters included within the Churn Rate tab.

Summary Snapshot datasets

The “Summary Snapshot” tab includes three tables displaying sums of consumption and site count values for sites grouped by the type of energy service received, their customer type, and the system settlement zone they were located in. These tables include:

1. the “Consumption and Site Count by Commodity & Customer Type” table;

2. the “Electricity Consumption and Site Count by Customer Type, Zone & Provider” table; and,

3. the “Natural Gas Consumption and Site Count by Customer Type, Zone & Provider” table.

These tables are calculated using data sourced from the “Consumption & Site Count” dataset (source dataset).

Consumption and Site Count by Commodity & Customer Type dataset

This dataset shows various aggregate metrics sourced from the source dataset for all sites of each and all customer types[28] that received electricity or gas services (“Commodity”) in the selected month.

[28] Indicated by the “Residential”, “Commercial”, “Farm”, “Industrial”, and “Total” fields. The “Total” field includes the aggregate metric values for sites of all customer types.

These metrics include:

1. Site Count: calculated as the sum of "Site Count" values in the source dataset for each commodity and for sites of each customer type in the selected month.

2. Sites (% of Total): calculated as the product of 100% and the sum of "Site Count" values in the source dataset for each commodity and for sites of each customer type in the selected month, divided by the sum of "Site Count" values in the source dataset for each commodity and for sites of all customer types in the selected month.

3. Consumption (GWh) and Consumption (PJ): calculated as the sum of "Consumption" values in the source dataset for each commodity and for sites of each customer type in the selected month, divided by 1,000,000 kWh or 1,000,000 GJ, as applicable.[29]

4. Consumption (% of Total): calculated as the product of 100% and the sum of "Consumption" values in the source dataset for each commodity and for sites of each customer type in the selected month, divided by the sum of "Consumption" values in the source dataset for each commodity and for sites of all customer types in the selected month.

5. Average (kWh / Site) and Average (GJ / Site): calculated as the sum of "Consumption" values in the source dataset for each commodity and for sites of each customer type in the selected month, divided by the sum of "Site Count" values in the source dataset for each commodity and for sites of all customer types in the selected month.

Electricity Consumption and Site Count by Customer Type, Zone & Provider Type dataset

This dataset shows the sum of "Consumption" (in GWh) and "Site Count" values sourced from the source dataset for all sites of each customer type[30] in each system settlement zone that received electricity services in the selected month from all "Default" or "Competitive" providers.[31]

[29] One gigawatt-hour (GWh) is equal to 1,000,000 kilowatt-hours (kWh). One petajoule (PJ) is equal to 1,000,000 gigajoules (GJ).

[30] Including: "Residential", "Farm", "Commercial", and "Industrial".

[31] "Competitive" providers were identified by generating the "Provider Type" field using the same methodology used to generate data for the "Churn Rate" dataset, as described in the section above.

Natural Gas Consumption and Site Count by Customer Type, Zone & Provider Type dataset

This dataset shows the sum of "Consumption" (in GJ) and "Site Count" values sourced from the source dataset for all sites of each customer type[32] in each system settlement zone that received gas services in the selected month from all "Default" or "Competitive" providers.[33]

Market Share datasets

The "Market Share" tab includes three datasets that illustrate market provider shares across different categories of sites and at different levels of aggregation. The three datasets are accessed using the radio buttons included within the tab, and include:

1. Time Series: displays each provider's market share in every month, reflecting each provider's share of the total number of sites that received a specific commodity, that had a specific customer type, and were in a specific system settlement zone, across all providers in each month.

2. Snapshot: displays each provider's market shares in a single month across each system settlement zone, reflecting each provider's share of the total number of sites that received a specific commodity and were of a specific customer type in each system settlement zone, across all providers in that month.

3. Competitive Retailer Share: displays the share of sites that were served by competitive retailers (not a "Default" provider) in every month, reflecting the share of the total number of sites that were of a specific customer type in each system settlement zone that received electricity and/or gas services from a "Competitive" provider in each month.[34]

These three datasets are calculated using data sourced from the "Consumption & Site Count" dataset (source dataset).

Time Series and Snapshot datasets

Each market share value included in the "Time Series" and "Snapshot" datasets represents a provider's market share in a month ("Month"), calculated as the product of 100% and the provider's share of the total number of sites that received a specific commodity, that had a specific customer type, and were in a specific system settlement zone ("Zone"), across all providers in that month.

For any "Provider X" operating among providers numbered Provider 1 to Provider n, its market share in a month is calculated using the source dataset as follows, where the "Total Site Count"

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[32] Including: "Residential", "Farm", "Commercial", and "Industrial".

[33] "Competitive" providers were identified by generating the "Provider Type" field using the same methodology used to generate data for the "Churn Rate" dataset, as described in the section above.

[34] "Competitive" providers were identified by generating the "Provider Type" field using the same methodology used to generate data for the "Churn Rate" dataset, as described in the section above.

for each provider only includes sites that received a specific commodity from the provider, that had a specific customer type, and were in a specific zone in that month:

$$\text{Market Share for Provider X} = 100\% * \frac{\text{Total Site Count for Provider X}}{\sum_{i=1}^{n} \text{Total Site Count for Provider i}}$$

The "Time Series" and "Snapshot" datasets display the same market share data in different dimensions. The "Time Series" dataset displays market shares by month and provider, while the "Snapshot" dataset displays market share by zone and provider.

User features

The "Time Series" dataset can be filtered to see differences in providers' market shares each month among sites that received different commodities, had different customer types, or were in different zones (or in all zones). The "Time Series" dataset can also be filtered to only see specific providers' market shares. The "Time Series" dataset may be adjusted using radio buttons to display each provider's site count by month, instead of displaying each provider's market share by month.

The "Snapshot" dataset can be filtered to see differences in providers' market shares in each zone among sites that received different commodities or that had different customer types in different months. The "Time Series" dataset may be adjusted using radio buttons to display each provider's site count by zone, instead of displaying each provider's market share by zone.

Competitive Retailer Share dataset

Each value included in the "Competitive Retailer Share" dataset represents the total market share of all competitive retailers in a month ("Month"), calculated as the product of 100% and competitive retailers' share of the total number of sites that received a specific commodity, that had a specific customer type, and were in a specific system settlement zone ("Zone") in that month.

If there are (n-1) providers with a "Competitive" provider type, the total market share of all competitive retailers in a month is calculated using the source dataset as follows, where the "Total Site Count" for each provider only includes sites that received a specific commodity from the provider, that had a specific customer type, and were in a specific zone in that month:

$$\text{Competitive Retailer Share (\%)} = 100\% * \frac{\sum_{i=1}^{n-1} \text{Total Site Count for Provider i}}{\sum_{i=1}^{n} \text{Total Site Count for Provider i}}$$

where Providers 1 to (n-1) each have a "Competitive" provider type, and a single provider (Provider n) has a "Default" provider type.

The "Competitive Retailer Share" dataset displays these competitive retailer market shares by month and zone.

User features

The “Competitive Retailer Share” dataset can be filtered to see differences in the total market share of all competitive retailers each month among sites that received different commodities, had different customer types, or were in different zones (or in all zones).

Interpretation of default sites

Default providers for electricity sites

All electricity customers are eligible to receive services from a RoLR provider or default supplier if they do not enroll with a competitive electricity retailer.

Only electricity customers with an annual consumption below 250 MWh are eligible for the Rate of Last Resort (RoLR), which an owner of an electric distribution system is required to provide. Electricity customers with an annual consumption greater than or equal to 250 MWh are instead eligible for the Default Supply Rate that an owner of an electric distribution system is required to provide.

Farm or residential electricity sites that have the “Default” provider in the Retail Statistics datasets are enrolled on the RoLR.

All commercial electricity sites in the ENMAX and FortisAlberta zones that have the “Default” provider in the Retail Statistics datasets are enrolled on the RoLR. All industrial electricity sites in the ENMAX and FortisAlberta zones that have the “Default” provider in the Consumption & Site Count dataset are enrolled on Default Supply Rates.

The majority of commercial electricity sites listed as being in the “ATCO”, “EPCOR”, or “Other” electricity zones in the Retail Statistics datasets are eligible for the RoLR, but some commercial electricity sites in those zones that have the “Default” provider may be enrolled on Default Supply Rates. Similarly, the majority of industrial electricity sites listed as being in the “ATCO”, “EPCOR”, or “Other” electricity zones in the Retail Statistics datasets are not eligible for the RoLR, so the majority of industrial electricity sites in those zones that have the “Default” provider are likely enrolled on Default Supply Rates.

Default providers for natural gas sites

All natural gas customers are eligible to receive services from the default supply provider if they do not enroll with a competitive natural gas retailer.